Energy Company Obligation Flex (ECO4 Flex) and Great British Insulation Scheme Flex (GBIS Flex) funding

North Herts Council

Are you an owner occupier household or a private rented sector household?

- No → Unfortunately, eligibility for ECO4 Flex and GBIS Flex funding has not been met.
- Yes ↓

Is your Energy Performance Certificate (EPC) rating:
Owner Occupier: D-G? or Private rented: E-G?
To check your EPC rating visit: GOV.UK

- No → Unfortunately, eligibility for ECO4 Flex and GBIS Flex funding has not been met.
- Yes / Unknown ↓

Route 1

Does your household have a gross annual income of less than £31,000?

- Yes → Contact the National Energy Foundation's (NEF) Better Housing Better Health (BHBH) helpline service on 0800 107 0044
- No → Route 2

Route 2

for EPC ratings E-G. Do you have a combination of 2 of the proxies listed below?
(Proxy 1 & 3 cannot be used together)

- Yes → Contact the National Energy Foundation's (NEF) Better Housing Better Health (BHBH) helpline service on 0800 107 0044
- No → Route 3

Route 3

GP/doctor identified you as vulnerable and have an occupant who has a health condition such as cardiovascular, respiratory, immunosuppressed or limited mobility related?

- Yes → Contact the National Energy Foundation's (NEF) Better Housing Better Health (BHBH) helpline service on 0800 107 0044
- No → Unfortunately, eligibility for ECO4 Flex and GBIS Flex funding has not been met.

- **Proxy 1** – Is your property in An area identified as a LSOA in the first, second or third decile on the Index of Multiple Deprivation
- **Proxy 2** – Do you receive a Council Tax rebate (on the grounds of low income)?
- **Proxy 3** – Are you vulnerable to living in a cold home as per the National Institute for Health and Care Excellence (NICE) Guidance? **www.bit.ly/NICE-cold-homes-point-of-contact**
- **Proxy 4** – Does anyone in the household receive free school meals for a child due to low income
- **Proxy 5** - Completed a Warm and Well Assessment carried out by the National Energy Foundation's (NEF) Better Housing Better Health (BHBH) helpline service.
- **Proxy 6** – Have you been referred to LA for support by your energy supplier or Citizen's Advice due to being identified as struggling to pay electricity and/or gas bills?

Contact the National Energy Foundation's (NEF) Better Housing Better Health (BHBH) helpline service on 0800 107 0044

Unfortunately, eligibility for ECO4 Flex and GBIS Flex funding has not been met.